

Client Partnership Agreement

**We're so pleased that you are going to be joining us here at the Student Den.
We will work hard to help you and your family reach your educational goals.**

- ☒ Your EmpowerMate™ will keep you apprised of your child's progress, as well as discuss with you what you would like them to work on with your child. This communication is to take place at the Student Den. Our policy does not permit interaction with your child's EmpowerMate™ outside of the Student Den. Our EmpowerMates™ are instructed to not share their phone number with clients.
- ☒ Once an appointment is scheduled, EmpowerMates™ are booked to spend time with your child and you are now subject to our cancellation policy.
- ☒ Cancellations must be made 24 hours prior to the appointment date. If this is not adhered to, we will have to charge your credit card or your package hours. Please call the Student Den to cancel an appointment.
- ☒ We want your child's time at the Student Den to be productive and distraction free. Cell phones are not permitted in the desk area. Any cell phones that are taken out will be held at the front desk.
- ☒ In an effort to simplify your payments, you can request for us to charge you weekly on your credit card, to be kept on file. We also require a credit card on file as part of our cancellation policy.
- ☒ We'll be sending you new and innovative resources and educational data via our email system. We do not share your info with anyone but do want to be able to communicate with you about new happenings at the Student Den and be a valuable resource for you.
- ☒ We would welcome your participation on our Facebook page. Please visit us for news and updates, links on county and nationwide information, and local school news. Please comment on our page at any time!
- ☒ Word of mouth is our primary way of bringing new business to the Student Den. We like to acknowledge the positive feedback we get in our community by offering your family a \$100 Visa Gift Card for every new student that registers for our SAT/ACT Test Prep or College Navigation Program.
- ☒ We are so glad to have you as part of our Student Den community! Good communication is important to us so please don't hesitate to call or email us at any time. (561.815.8516 or Contact@StudentDen.com)

Please sign below to acknowledge that you have read the New Client Contract and are in agreement.

Student Name

Parent Name

Parent Signature

Date

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